We heal and inspire the human spirit.

To: Community Supports Providers

From: IEHP – Community Supports Team

Date: November 25, 2026

Subject: **Important - Community Supports Services Ending January 1, 2027**

This notice is to inform you that effective **January 1, 2027**, IEHP will be sunsetting the following Community Supports services:

- Day Habilitation
- Asthma Remediation
- Community or Home Transition Services

Beginning January 1, 2027, these services will no longer be available under IEHP Community Supports. Any claims for services rendered on or after this date will be denied. The last date for authorization approvals is December 31, 2026, and all existing authorizations must conclude by December 31, 2026, at the latest.

What This Means for Providers and Members:

- End Date: No new authorization requests for Day Habilitation, Asthma Remediation, or Community or Home Transition Services will be approved with an effective date on or after Jnauary 1, 2027.
- Service Completion: Members currently receiving these services may continue only until the end of their approved authorization period. IEHP will honor existing authorizations that extend beyond December 31, 2026; however, no extensions, renewals, or new authorizations will be approved after December 31, 2026.
- Claims Policy: Claims for services rendered on or after January 1, 2027, will not be accepted or reimbursed.

Required Actions for Providers:

- Identify all members currently receiving Day Habilitation, Asthma Remediation, or Community or Home Transition Services.
- Begin transition planning and coordinate with Enhanced Care Management and other applicable supports to minimize service disruption.
- Ensure all active authorizations end on or before December 31, 2026.
- Communicate these changes and transition expectations clearly to members.

Additional Guidance:

As these services sunset, provider should utilize other available Community Supports, such as Housing Transition Navigation Services (HTNS), Housing Tenancy and Sustaining Services (HTSS), Personal Care and Homemaker Services, and other supports that members may qualify for, to assist in developing safe and appropriate transition plans.

Next Steps:

IEHP will provide updated guidance, FAQs and training materials to support provider transition activities. If you have any questions, please contact your designated IEHP representative using the contact numbers listed below.

Thank you for your continued partnership and commitment to supporting our members during this transition.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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